



Clayton County Public Schools

Building A Better Tomorrow, Today!

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ADVISORY

FOR IMMEDIATE RELEASE

Division of Communications, Public Relations, Marketing & Strategic Improvement

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CCPS Shares Critical Parent & School Communication Protocol

JONESBORO - Clayton County Public Schools (CCPS) is committed to our students and staff's safety and well-being. CCPS understands that educating students is a shared responsibility between school and home and requires open, direct, and respectful lines of communication. At times, concerns may arise that require direct communication with staff members. CCPS's goal is to resolve all concerns at the appropriate level within a reasonable timeframe using respectful communication methods.

The following Clayton County Parent and School Communication Protocol Document, along with the flyer, outlines a clear 4-step process for how parents can collaborate with school staff to resolve issues efficiently and effectively. In addition to the documents, the enclosed video describes the district's expectations for appropriate interactions between parents and staff and how all stakeholders are expected to serve as models of professionalism for our students. Please see the links below to access the protocol video and documentation that serve as key indicators of the district's communication expectations.

CCPS Parent & School Communication Protocol Video: <https://youtu.be/Zldbem2lDmI>

CCPS Parent & School Communication Protocol Document:

<https://docs.google.com/document/d/1-zRxHtzNwo5l6MLRz4OenUjnJr6HIDBaKHdp2n9j1As/edit?usp=sharing>

CCPS Four Steps for Parent Communication Graphic:

https://drive.google.com/file/d/14tVQRZlfdhPEccBRCVXojc14R-IbMTQf/view?usp=share_link

For additional contact information, please visit your child's school website or the Clayton County Public Schools website (www.clayton.k12.ga.us).

-An official document from the Clayton County Public School System-

About Clayton County Public Schools: Clayton County Public Schools (CCPS) is fully accredited by Cognia. The district offers a focused world-class program based on a challenging curriculum which is taught from pre-kindergarten through 12th grade. Serving over 50,000 students, Clayton County Public Schools is ranked among the 100 largest school districts in the U.S. and is the sixth-largest school system in Georgia.

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